Electric

Supported Saas Apps

Support Levels

Install

Electric will install application's desktop package via MDM at no additional cost

Electric can add compatible macOS applications to company's Self-Service portal to easily install themselves.

Other applications can be installed as a paid Professional Services engagement.

Onboarding & Offboarding

Electric will perform user account provisioning and deprovisioning actions able to be requested through Turbine.

Actions may include user account creation, granting group and/or role-based permissions, deactivation, or removal. Electric performs these actions through an integration or manually within the application's Admin Center and following the software developer's guidance

Administration

Electric will add, remove, and/or update settings for a user during a support request.

Administration will be limited to actions possible through the application's Admin Center following the software developer's guidance.

Company-wide changes or other requests may fall into a billable project handled by our Professional Services Team.

Troubleshooting

Electric will provide support for a problem with a listed application to the best of our abilities following the software developer's guidance.

Troubleshooting may involve the use of remote control tools for the sole purpose of identifying and resolving an issue.

Electric will not set up or troubleshoot integrations, customizations, or workflows.

	Application Name	Install	Onboarding & Offboarding	Administration	Troubleshooting
15Five	**15Five**	N/A	☑	☑	☑
	1Password	☑	☑	☑	☑
8x8	**8x8**	☑	☑	☑	☑
abacus	**Abacus**	N/A	☑	☑	☑
	Adobe Acrobat *Install for Windows	☑	☑	☑	☑
	Adobe Creative Cloud Suite	☑	☑	☑	☐
Ae	**Adobe After Effects**	N/A	☑	☑	☐
Ai	**Adobe Illustrator**	N/A	☑	☑	☐
Id	**Adobe InDesign**	N/A	☑	☑	☐
Ps	**Adobe Photoshop**	N/A	☑	☑	☐
	Adobe Sign	N/A	☑	☑	☐
St	**Adobe Stock**	N/A	☑	☑	☐

Application				
Adverity	N/A	✓	✓	☐
Aircall	✓	✓	✓	✓
Airtable	✓	✓	✓	✓
Alchemer (Formerly Survey Gizmo)	N/A	✓	✓	☐
Ally.io	N/A	✓	✓	☐
Aruba +Must purchase network support	N/A	☐	☐	✓
Asana	✓	✓	✓	✓
AskNicely	N/A	✓	✓	☐
Atlassian Confluence	N/A	✓	✓	☐
Atlassian Jira	N/A	✓	✓	✓
Atlassian OpsGenie	N/A	✓	☐	☐
Atlassian Trello	N/A	✓	✓	☐
Autodesk AutoCAD *Can install as a paid project	✓	✓	✓	✓
Avanan	✓	✓	✓	✓
Avast *Can install as a paid project	✓	☐	☐	☐
Basecamp	✓	✓	✓	☐
Bill.com	N/A	✓	☐	N/A
BitDefender *Can install as a paid project	✓	☐	☐	☐
Bit.ly	N/A	✓	✓	☐
Bitwarden *Can install as a paid project	✓	✓	✓	☐
Bluebeam Revu	N/A	✓	✓	☐
BlueJeans	✓	☐	☐	☐
Boomerang for Gmail	N/A	✓	☐	☐
Box	✓	✓	✓	✓
Brandfolder	N/A	✓	☐	☐
Breach Secure Now	✓	✓	✓	✓
Brosix	✓	☐	☐	☐
Camtasia *Can install as a paid project	✓	N/A	N/A	☐
Canva	✓	✓	✓	☐

Application				
Chargebee	N/A	✓	✓	☐
Calendly	N/A	✓	✓	✓
CallHippo	N/A	✓	✓	✓
Chartio	N/A	✓	☐	☐
Cheqroom	N/A	✓	✓	☐
Cisco Meraki *Can install as a paid project +Must purchase network support	✓	✓	✓	✓
Cisco Umbrella *Can install as a paid project +Must purchase network support	✓	☐	☐	☐
Cisco Webex	✓	✓	✓	✓
Clickup	✓	✓	✓	✓
Close.io	✓	✓	✓	☐
CoderPad	N/A	✓	☐	☐
ContractWorks	N/A	✓	✓	☐
Crashplan *Can install as a paid project	✓	✓	✓	✓
Crowdstrike *Can install as a paid project	✓	☐	☐	☐
Culture Amp	N/A	✓	✓	☐
Customer.io	N/A	✓	✓	☐
Datto SaaS Protection (formerly Backupify) +Must be purchased through Electric	✓	✓	✓	✓
Datadog	N/A	✓	✓	☐
Dashlane *Can install Windows only	✓	✓	✓	✓
Delighted	N/A	✓	☐	☐
Dialpad	✓	✓	✓	✓
Dialpad Meetings (Formerly UberConference)	✓	✓	✓	✓
Django	N/A	✓	☐	✓
Docker Hub *Install for Mac	✓	✓	☐	☐
Docusign	N/A	✓	✓	☐
Drafted	N/A	✓	✓	✓
Dropbox Business	✓	✓	✓	✓
Easy Generator	N/A	✓	☐	☐
Egencia	N/A	✓	☐	☐

Egnyte *Can install as a paid project	✅	✅	✅	☐
Envato	N/A	✅	☐	☐
Envoy	N/A	✅	☐	✅
ESET *Can install as a paid project	✅	☐	☐	☐
Evernote *Install for Windows	N/A	✅	✅	☐
Everhour	N/A	✅	☐	☐
Expensify	N/A	✅	✅	✅
Feedly	N/A	✅	☐	☐
Fellow	✅	✅	✅	☐
Fetcher	N/A	✅	☐	☐
Figma	✅	✅	☐	☐
Fortinet FortiClient VPN *Can install as a paid project +Must purchase network support	✅	✅	✅	✅
Fountain	N/A	✅	✅	☐
Frame.io	N/A	✅	☐	☐
Freshdesk	N/A	✅	✅	☐
Front	✅	✅	☐	☐
GetAccept	N/A	✅	✅	✅
GetCloudApp *Can install Windows only	✅	✅	✅	✅
Glassdoor	N/A	✅	✅	☐
Gong	N/A	✅	✅	☐
Google Workspace	N/A	✅	✅	✅
Google Voice	N/A	✅	✅	☐
Gotomeeting	✅	✅	✅	✅
Grasshopper	✅	✅	✅	✅
Greenhouse	N/A	✅	✅	✅
Groove	N/A	✅	☐	☐
Guesty	N/A	✅	☐	☐
Guru	N/A	✅	✅	☐
Harri	N/A	✅	☐	☐

Name				
Harvest	N/A	✓	☐	✓
HelloFax	N/A	✓	☐	☐
HelloSign	N/A	✓	✓	☐
Help Scout	N/A	✓	✓	☐
Hubspot	N/A	✓	✓	☐
Hubstaff	✓	✓	✓	☐
Hunter	N/A	✓	✓	☐
Instapage	N/A	✓	✓	☐
Intercom	N/A	✓	✓	☐
Intermedia *Install for Mac	✓	✓	✓	✓
InVision	N/A	✓	✓	☐
JazzHR	N/A	✓	☐	☐
join.me	N/A	✓	☐	☐
JumpCloud *Can install as a paid project	✓	✓	✓	✓
Kahoot	N/A	✓	☐	☐
Keeper	✓	✓	✓	✓
Klipfolio	N/A	✓	☐	☐
KnowBe4 *Can install as a paid project	✓	✓	☐	☐
Kustomer	N/A	✓	✓	☐
Lastpass	✓	✓	✓	✓
Lattice	N/A	✓	☐	☐
LeadIQ	N/A	✓	☐	☐
Lessonly	N/A	✓	✓	☐
Lever	N/A	✓	✓	✓
Litmus	N/A	✓	✓	☐
LogMeIn	✓	✓	✓	☐
Loom	✓	✓	☐	✓
Loopio	N/A	✓	☐	☐
Lucidchart	N/A	✓	✓	☐

Application				
Lucky Orange	N/A	✓	✓	☐
Mailchimp	N/A	✓	✓	☐
Mailgun	N/A	✓	✓	☐
Mailosaur	N/A	✓	✓	☐
Malwarebytes *Can install as a paid project +Must purchased through Electric for support	✓	✓	✓	✓
Marketo	N/A	✓	✓	☐
Metabase	N/A	✓	✓	☐
Microsoft 365	✓	✓	✓	✓
Microsoft Azure Active Directory	N/A	✓	✓	✓
Microsoft On Prem Active Directory	N/A	✓	✓	✓
Microsoft Power BI	N/A	✓	✓	☐
Microsoft SharePoint	N/A	✓	☐	☐
Microsoft Visual Studio	✓	✓	☐	☐
Miro	✓	✓	✓	☐
MixMax	N/A	✓	✓	☐
Mixpanel	N/A	✓	☐	☐
Monday.com *Install for Windows	✓	✓	☐	☐
Mural *Install for Mac	✓	✓	☐	☐
New Relic *Can install as a paid project	✓	✓	✓	N/A
Notion	✓	✓	☐	☐
Okta *Can install as a paid project	✓	✓	✓	✓
OneLogin *Can install as a paid project	✓	✓	✓	✓
Onshape	N/A	✓	☐	☐
Outreach	N/A	✓	☐	☐
PagerDuty	N/A	✓	✓	☐
Palo Alto GlobalProtect VPN *Can install as a paid project +Must purchase network support	✓	✓	✓	✓
PandaDoc *Install for Mac	✓	✓	☐	☐
Performyard	N/A	✓	☐	☐
Perimeter 81 *Can install as a paid project +Must purchased through Electric for support	✓	✓	✓	✓

	Col 1	Col 2	Col 3	Col 4
Pingboard	N/A	✓	✓	☐
Pivotal Tracker	N/A	✓	☐	☐
Process Street	N/A	✓	✓	☐
Procore	✓	✓	☐	☐
Proofpoint	N/A	N/A	N/A	✓
Proposify	✓	✓	✓	☐
Recruitee	N/A	✓	☐	☐
RingCentral	✓	✓	✓	✓
Rollworks	N/A	✓	✓	☐
Sendgrid	N/A	✓	✓	☐
Shortcut (formerly Clubhouse)	N/A	✓	✓	☐
Sketch *Install for Mac	✓	☐	☐	☐
Sketchup *Install for Mac	✓	✓	✓	☐
Slack	✓	✓	✓	✓
Small Improvements	N/A	✓	✓	✓
Smartsheet	N/A	✓	☐	☐
Sococo *Can install as a paid project	✓	✓	☐	☐
Sophos *Can install as a paid project	✓	☐	☐	☐
SonicWall NetExtender VPN *Can install as a paid project +Must purchase network support	✓	✓	✓	✓
SonicWall Mobile Connect VPN *Can install as a paid project +Must purchase network support	✓	✓	✓	✓
SonicWall Global VPN *Can install as a paid project +Must purchase network support	✓	☐	✓	✓
Spanning Backup	N/A	✓	☐	☐
Sparkpost	N/A	✓	✓	☐
SpeedCurve	N/A	✓	☐	☐
Statuspage	N/A	✓	☐	☐
Snagit *Can install as a paid project	✓	☐	☐	☐
Suitcase Fusion *Can install as a paid project	✓	N/A	N/A	☐
Superhuman	✓	☐	☐	☐
Survey Monkey	N/A	✓	✓	✓

Name				
TalkDesk	☑	☑	☑	☐
TeamsID	N/A	☑	☐	☐
Teamwork Projects	☑	☑	☐	☐
Text Expander	☑	☑	☑	☐
Thnks	N/A	☑	☑	☐
Toggl Track	☑	☑	☑	☐
TripActions	N/A	☑	☑	☐
Twilio	N/A	☑	☑	☐
Typeform	N/A	☑	☑	☐
Ubiquiti UniFi +Must purchase network support	N/A	☐	☐	☑
Udemy	N/A	☑	☑	☐
Unbounce	N/A	☑	☑	☐
UserTesting	N/A	☑	☑	☐
Virtru	N/A	☑	☑	☐
Vonage	☑	☑	☐	☑
VMW Fusion *Can install as a paid project	☑	☐	☐	☑
Whimsical	N/A	☑	☑	☐
Workable	N/A	☑	☑	☐
Wrike *Install for Mac	☑	☑	☑	☐
Zendesk	N/A	☑	☑	☑
Zipwhip	☑	☐	☐	☐
Zoom	☑	☑	☑	☑
Zoom Phone	☑	☑	☑	☑
ZoomInfo	N/A	☑	☐	☐