

Supported Saas Apps

Support Levels

Install

Electric will install application's desktop package via MDM at no additional cost

Electric can add compatible macOS applications to company's Self-Service portal to easily install themselves.

Other applications can be installed as a paid Professional Services engagement.

Onboarding & Offboarding

Electric will perform user account provisioning and deprovisioning actions able to be requested through Turbine.

Actions may include user account creation, granting group and/or role-based permissions, deactivation, or removal. Electric performs these actions through an integration or manually within the application's Admin Center and following the software developer's guidance

Administration

Electric will add, remove, and/or update settings for a user during a support request.

Administration will be limited to actions possible through the application's Admin Center following the software developer's guidance.

Company-wide changes or other requests may fall into a billable project handled by our Professional Services Team.

Troubleshooting

Electric will provide support for a problem with a listed application to the best of our abilities following the software developer's guidance.

Troubleshooting may involve the use of remote control tools for the sole purpose of identifying and resolving an issue.

Electric will not set up or troubleshoot integrations, customizations, or workflows.

Application Name	Install	Onboarding & Offboarding	Administration	Troubleshooting
15Five 15Five	N/A	✓	✓	✓
1Password	<u>~</u>	✓	\checkmark	✓
8x8 8x8	\checkmark	\checkmark	\checkmark	\checkmark
Abacus	N/A	\checkmark	\checkmark	\checkmark
Adobe Acrobat *Install for Windows	<u>~</u>	~	\checkmark	✓
Adobe Creative Cloud Suite	<u>~</u>	~	\checkmark	
Ae Adobe After Effects	N/A	\checkmark	\checkmark	
Ai Adobe Illustrator	N/A	\checkmark	\checkmark	
Adobe InDesign	N/A	\checkmark	\checkmark	
Ps Adobe Photoshop	N/A	✓	✓	
Adobe Sign	N/A	✓	✓	
St Adobe Stock	N/A	✓	✓	

adverity	Adverity	N/A	<u>~</u>	~	
	Aircall	✓	<u>~</u>	~	✓
	Airtable	✓	<u>~</u>	✓	✓
A	Alchemer (Formerly Survey Gizmo)	N/A	<u>~</u>	✓	
A	Ally.io	N/A	✓	✓	
0	Aruba +Must purchase network support	N/A			<u>~</u>
•••	Asana	✓	<u>~</u>	✓	✓
AskNicely	AskNicely	N/A	<u>~</u>	<u>~</u>	
×	Atlassian Confluence	N/A	✓	~	
7	Atlassian Jira	N/A	<u>~</u>	~	~
	Atlassian OpsGenie	N/A	✓		
	Atlassian Trello	N/A	✓	✓	
A	Autodesk AutoCAD *Can install as a paid project	<u>~</u>	✓	<u>~</u>	✓
a	Avast *Can install as a paid project	~			
	Basecamp	\checkmark	✓	✓	
Ь	Bill.com	N/A	✓		N/A
B	BitDefender *Can install as a paid project	\checkmark			
bitly	Bit.ly	N/A	✓	✓	
U	Bitwarden *Can install as a paid project	~	✓	✓	
R	Bluebeam Revu	N/A	✓	✓	
B	BlueJeans	~			
	Boomerang for Gmail	N/A	~		
box	Вох	<u>~</u>	~	✓	<u>~</u>
BI	Brandfolder	N/A	~		
3	Brosix	<u>~</u>			
	Camtasia *Can install as a paid project	<u>~</u>	N/A	N/A	
Canva	Canva	<u>~</u>	✓	✓	
C	Chargebee	N/A	~	<u>~</u>	
C	Calendly	N/A	<u>~</u>	~	~

Chartio Chegroom N/A Cisco Meraki Chartis as paid project Annual relative settlew is support Cisco Umbrella Cisco Umbre
Cisco Meraki Voice restal as a paid propect Cisco Webex CoderPad N/A ContractWorks ContractWorks ContractWorks ContractWorks N/A ContractWorks
***Coan install as a paid project
Cisco Umbrella Chat project Cisco Webex Cisco Webex Ciclosup CoderPad N/A CoderPad N/A ContractWorks N/A Crashplan Crashplan Crashplan Cran stedil as a paid project Coulture Amp N/A Customer.io Cutture Amp N/A Dashlane Customer.io
Clickup Clickup Close.io CoderPad N/A ContractWorks N/A Crash plan Crash plan Can install as a paid project Culture Amp N/A Customer.io Customer.io Auto SaaS Protection (tomenty Backupoly) Alkar to purchased through Electric Alkar to purchased through Electric Datadog N/A Datalane Tean install Windows only Dialpad Docker Hub
Close.io CoderPad N/A ContractWorks N/A Crashplan Crashplan Can invarial as a paid project Customer.io Datadog Datadog Datadog Datadog Datadog Doilpad Dialpad Dialpad Dialpad Dialpad Docker Hub
CoderPad ContractWorks N/A Crashplan **Can install as a paid project Crowdstrike **Can install as a paid project Culture Amp N/A Customer.io Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto Datto SaaS Protection (formety Backupfty) **Can install as a paid project N/A Datto Datto SaaS Protection (formety Backupfty) **Can install as a paid project Datto SaaS Protection (formety Backupfty) **Can install as a paid project Datto SaaS Protection (formety Backupfty) **Can install as a paid project Datto SaaS Protection (formety Backupfty) **Can install as a paid project Datto SaaS Protection (formety Backupfty) **Can install as a paid project Datto SaaS Protection (formety Backupfty) **Can install as a paid project Datto SaaS Protection (formety Backupfty) **Can install as a paid project Datto SaaS Protection (formety Backupfty) **Can install as paid project Datto SaaS Protection (formety Backupfty) **Can install as paid project Datto SaaS Protection (formety Backupfty) **Can install as paid project Datto SaaS Protection (formety Backupfty) **Can install as paid project Datto SaaS Protection (formety Backupfty) Datto SaaS Protection (formety Backupft
ContractWorks Cashplan Can Install as a paid project Cowdstrike Can Install as a paid project Culture Amp N/A
Crashplan Can install as a paid project Crowdstrike Can install as a paid project Culture Amp N/A Customer.io Datto SaaS Protection (formerly Backupity) Must be purchased through Electric Datadog Dashlane Can install Windows only Delighted N/A Dialpad Dialpad Dialpad Dialpad Dialpad Docker Hub
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Customer.io N/A Datto SaaS Protection (formerly Backupify) +Must be purchased through Electric Datadog Datadog Dashlane *Can install Windows only Delighted N/A Dialpad Dialpa
Datto SaaS Protection (formerly Backupify) Must be purchased through Electric Datadog N/A Dashlane Can install Windows only Delighted N/A Dialpad Dialpad Dialpad Dialpad Dialpad Dialpad Dialpad Dialpad Dialpad Docker Hub
+Must be purchased through Electric Datadog N/A Dashlane **Can install Windows only Delighted N/A Dialpad Dialpad Dialpad Dialpad Meetings (Formerly UberConference) Dialpad Docker Hub
Dashlane *Can install Windows only Delighted N/A Dialpad Dialpad Dialpad Meetings (Formerly UberConference) N/A Dialpad Docker Hub
Dashlane *Can install Windows only Delighted N/A Dialpad Dialpad Dialpad Meetings (Formerly UberConference) N/A Dialpad Docker Hub
Dialpad Dialpad Meetings (Formerly UberConference)
Dialpad Meetings (Formerly UberConference) Diango N/A Docker Hub
Django N/A Docker Hub
Docker Hub
Docker Hub
^install for Mac
Docusign N/A
Drafted N/A ☑ ☑
Dropbox Business
Easy Generator N/A
Egencia N/A ☑ □
Egnyte *Can install as a paid project
Envato N/A □

Envoy		N/A	✓		✓
ESET *Can insta	all as a paid project	<u>~</u>			
Everno *Install fo	te r Windows	N/A	\checkmark	$\overline{\mathbf{v}}$	
Everho	ur	N/A	\checkmark		
Expens	sify	N/A	<u>~</u>	✓	✓
Feedly		N/A	<u>~</u>		
55 Fellow		<u>~</u>	<u>~</u>	\checkmark	
Fetche	r	N/A	<u>~</u>		
Figma		\checkmark	<u>~</u>		
Fortine *Can insta +Must pu	et FortiClient VPN all as a paid project rchase network support	<u>~</u>	<u>~</u>	\checkmark	✓
fountain Founta		N/A	✓	\checkmark	
))) • Frame.	io	N/A	✓		
① Freshd	esk	N/A	✓	✓	
Front		\checkmark	✓		
GetAco	cept	N/A	✓	✓	✓
GetClo *Can ins	udApp tall Windows only	✓	<u>~</u>	✓	<u>~</u>
Glassd	oor	N/A	<u>~</u>	✓	
Gong		N/A	<u>~</u>	✓	
Google	e Workspace	N/A	✓	<u>~</u>	\checkmark
Google	e Voice	N/A	✓	✓	
Gotom	eeting	✓	<u>~</u>	✓	\checkmark
Grassh	opper	~	✓	✓	~
Green	nouse	N/A	<u>~</u>	✓	~
Groove	3	N/A	✓		
Guesty		N/A	✓		
Guru		N/A	✓	✓	
harri Harri		N/A	<u>~</u>		
Harves	rt	N/A	✓		~
✓ HelloF	ax	N/A	~		

▼ HelloSign	N/A	✓	<u>~</u>	
// Help Scout	N/A	✓	~	
Hubspot	N/A	✓	✓	
Hubstaff Hubstaff	~	✓	\checkmark	
Hunter	N/A	✓	✓	
Instapage	N/A	<u>~</u>	<u>~</u>	
Intercom	N/A	<u>~</u>	<u>~</u>	
Intermedia *Install for Mac	✓	<u>~</u>	<u>~</u>	<u>~</u>
in InVision	N/A	<u>~</u>	<u>~</u>	
Jozzak JazzHR	N/A	<u>~</u>		
join.me	N/A	<u>~</u>		
JumpCloud *Can install as a paid project	~	✓	<u>~</u>	✓
K Kahoot	N/A	✓		
Klipfolio	N/A	✓		
KnowBe4 *Can install as a paid project	~	✓		
E Kustomer	N/A	✓	✓	
Lastpass	~	✓	✓	
Lattice	N/A	✓		
iQ LeadIQ	N/A	~		
Lessonly	N/A	<u>~</u>	\checkmark	
Lever	N/A	<u>~</u>	~	<u>~</u>
Litmus	N/A	<u>~</u>	\checkmark	
LogMein		<u>~</u>	~	
Loom		<u>~</u>		<u>~</u>
Loopio Loopio	N/A	<u>~</u>		
Lucky Orange	N/A	<u>~</u>	\checkmark	
Lucky Orange	N/A	<u>~</u>	✓	
Mailchimp	N/A	<u>~</u>	\checkmark	
Mailgun Mailgun	N/A	<u>~</u>	✓	

Mailosaur	N/A	✓	<u>~</u>	
Malwarebytes *Can install as a paid project +Must purchased through Electric for support	✓	✓	<u>~</u>	<u>~</u>
Marketo	N/A	✓	<u>~</u>	
Metabase	N/A	✓	<u>~</u>	
Microsoft 365	✓	✓	<u>~</u>	✓
Microsoft Azure Active Directory	N/A	✓	<u>~</u>	<u>~</u>
Microsoft On Prem Active Directory	N/A	~	✓	<u>~</u>
Microsoft Power BI	N/A	✓	✓	
Microsoft SharePoint	N/A	✓		
Microsoft Visual Studio	✓	✓		
Miro	~	✓	✓	
MixMax	N/A	✓	✓	
mixpanel Mixpanel	N/A	✓		
Monday.com *Install for Windows	~	✓		
Mural *Install for Mac	✓	✓		
New Relic *Can install as a paid project	~	✓	~	N/A
Notion	<u>~</u>	~		
Okta *Can install as a paid project	✓	~	<u>~</u>	✓
OneLogin *Can install as a paid project	<u>~</u>	\checkmark	<u>~</u>	✓
Onshape	N/A	~		
Outreach	N/A	\checkmark		
PagerDuty	N/A	\checkmark	<u>~</u>	
Palo Alto GlobalProtect VPN *Can install as a paid project +Must purchase network support	✓	✓	<u>~</u>	<u>~</u>
PandaDoc *Install for Mac	✓	✓		
Performyard	N/A	~		
Perimeter 81 *Can install as a paid project +Must purchased through Electric for support	✓	~	<u>~</u>	✓
Pingboard	N/A	~	<u>~</u>	
Pivotal Tracker	N/A	~		
Process Street	N/A	✓	✓	

Procore	✓	✓		П
proofpoint Proofpoint	N/A	N/A	N/A	<u> </u>
	✓	✓	✓	
Proposify Recruitee	N/A	✓		
		_	_	_
RingCentral	~	✓		
Rollworks	N/A	✓	✓	
Sendgrid	N/A	✓	✓	
Shortcut (formerly Clubhouse)	N/A	✓	✓	
Sketch *Install for Mac				
Sketchup *Install for Mac	✓	\checkmark	$\overline{\mathbf{v}}$	
Slack	✓	\checkmark	✓	✓
Small Improvements	N/A	\checkmark	\checkmark	\checkmark
Smartsheet	N/A	\checkmark		
SOCOCO *Can install as a paid project	<u>~</u>	<u>~</u>		
Sophos *Can install as a paid project	✓			
SonicWall NetExtender VPN *Can install as a paid project +Must purchase network support	✓	~	✓	✓
SonicWall Mobile Connect VPN *Can install as a paid project +Must purchase network support	~	~	<u>~</u>	
SonicWall Global VPN *Can install as a paid project +Must purchase network support	~		✓	~
Spanning Backup	N/A	<u>~</u>		
Sparkpost	N/A	<u>~</u>	\checkmark	
SpeedCurve	N/A	<u>~</u>		
Statuspage	N/A	✓		
Snagit *Can install as a paid project	~			
Suitcase Fusion *Can install as a paid project	✓	N/A	N/A	
Superhuman	✓			
Survey Monkey	N/A	✓	✓	✓
survey/tentey talkd@sk TalkDesk		✓	✓	
TeamsID	N/A	✓		
Teamwork Projects	✓	<u> </u>		

Text Expander	✓	✓	✓	
THNKS Thnks	N/A	✓	<u>~</u>	
toggl Track	\checkmark	✓	✓	
TripActions	N/A	✓	<u> </u>	
Twilio	N/A	✓	✓	
Typeform	N/A	✓	✓	
Ubiquiti UniFi +Must purchase network support	N/A			
1 Udemy	N/A	✓	✓	
Unbounce	N/A	✓	✓	
U serTesting	N/A	<u>~</u>	✓	
Virtru Virtru	N/A	~	✓	
Vonage	<u>~</u>	<u>~</u>		
VMW Fusion *Can install as a paid project	\checkmark			ightharpoons
Whimsical	N/A	<u>~</u>	✓	
り Workable	N/A	~	<u>~</u>	
Wrike ★Install for Mac	\checkmark	~	✓	
Zendesk	N/A	<u>~</u>	✓	ightharpoons
Zipwhip	✓			
Zoom Zoom	✓	<u>~</u>	✓	
Zoom Phone	<u>~</u>	<u>~</u>	<u>~</u>	~
ZoomInfo	N/A	<u>~</u>		